

Order Compliance flow for - CGRF Orders

1. Order Details Entry

[Home](#) [CGRF Case](#) [Grievance](#) [Compliance](#)

Consumer

- Enter Order Details
- Enter Order Compliance
- Reports

To feed order details, click on 'Enter Order Details' menu.

Order Details Entry

Authority Name: CGRF

Case Year*: 2023

Case Number*: CASE NO 33 (CASE ID: 2023090007)

Order Date:

- Select
- CASE NO 33 (CASE ID: 2023090007)
- Case No 32 (CASE ID: 2023090005)
- CASE NO 38 (CASE ID: 2023090008)

Select Case Year, case list will be populated as shown above.

Order Date: 07-08-2023

Uploaded Order Copy: [Final Order.pdf](#)

Particulars about the Order*: Test Comments

Order Directives

SrNo	Directive	Compliance Target Date
1	Directive 1	01-10-2023
2	Directive 2	02-10-2023

+ Add Order Directive

SUBMIT

Order Date and Order Copy (Final Order) will be displayed. Enter 'Particulars about the Order' and 'Order Directives' as shown above. To add more than one directive, click on 'Add Directive Button'.

User can delete the 'Directive' by clicking delete icon.

Now click on 'SUBMIT' button to save order details.

2. Order Compliance

- ✎ Enter Order Details
- ✎ Enter Order Compliance
- ☰ Reports

To feed order compliance, click on 'Enter Order Compliance' menu.

List of Orders in Pending for Compliance status

SrNo	Case No	Case Year	Order Date
1	CASE NO 35	2023	2023-09-03
2	Case NO 1234	2023	2023-10-03
3	CASE NO 33	2023	2023-08-07

List of orders in pending for compliance will be populated as shown above. Click on 'Case No'.

Order Directives

SrNo	Directive	To be complied by date	Actual Complied Date	Compliance Remarks	Action
1	Directive 1	2023-10-01			✎
2	Directive 2	2023-10-02			✎

Click on 'Edit' icon available under 'Action'.

Update Order Directive



Case Year:	<input type="text" value="2023"/>
Case Number:	<input type="text" value="CASE NO 33"/>
Order Directive:	<input type="text" value="Directive 1"/>
To be complied by date:	<input type="text" value="01-10-2023"/>
Have you appealed in court?*	<input type="text" value="Select"/>
Actual Compliance Date:*	<input type="text" value="dd-mm-yyyy"/>
Financial Impact:	<input type="text"/>
Compliance Remarks*	<input type="text" value="Maximum 2000 characters in English"/>

UPDATE

Enter the order compliance details.

Case 1: Not appealed in court

Have you appealed in court?*	<input type="text" value="No"/>
Actual Compliance Date:*	<input type="text" value="01-10-2023"/>
Financial Impact:	<input type="text" value="0"/>
Compliance Remarks*	<input type="text" value="Test Remarks"/>

UPDATE

Click on 'UPDATE' button to save compliance details.

SrNo	Directive	To be complied by date	Actual Complied Date	Compliance Remarks	Action
1	Directive 1	2023-10-01	2023-10-01	Test Remarks	
2	Directive 2	2023-10-02			

User can view compliance details by clicking 'View' icon.

Case 2: Appealed in court

Have you appealed in court?*

Yes



WP No*:

2023 WP1234

WP Date*:

04-10-2023



Grounds of Appeal*:

Test

Whether Resolved?*

No



Stay Status*:

No



Actual Compliance Date*:

06-10-2023



Financial Impact:

100.50

Compliance Remarks*:

Test Remarks

3. Reports

-  Enter Order Details
-  Enter Order Compliance
-  Reports

Click on 'Reports' menu to download order compliance reports.

Order Compliance Reports

- 1. List of pending for compliance orders.
- 2. List of complied orders.

GO

Tick the report checkbox and click on 'GO' button.

Order Compliance flow for- MERC Orders

1. Order Details Entry

Maharashtra Electricity Regulatory Order

Ver 2.1.12

[Home](#) [Compliance](#) ▾

- ✎ Enter Order Details
- ✎ Enter Order Compliance
- ☰ Reports

To feed order details, click on 'Enter Order Details' menu.

Order Details Entry

Authority Name:	MERC
Case Year*:	2023
Case Number*:	101
Order Date*:	02-09-2023
Upload Order Copy*:	<input type="button" value="Choose File"/> Order Copy.pdf <small>Note: Please upload only PDF document file. File Size should not be more than 5 MB.</small>
Particulars about the Order*:	Test

Select 'Case Year', enter 'Case Number', select 'Order Date', upload 'Order Copy' and enter 'Particulars about the Order' as shown above.

Note: Enter numeric value in 'Case Number' field.

Order Directives

SrNo	Directive	Compliance Target Date
1	Directive 1	01-10-2023
2	Directive 2	02-10-2023

[+ Add Order Directive](#)

SUBMIT

Enter 'Order Directives' as shown above. To add more than one directive, click on 'Add Directive Button'. User can delete the 'Directive' by clicking delete icon. Now click on 'SUBMIT' button to save order details.

2. Order Compliance

Maharashtra Electricity Regulatory Order

Ver 2.1.12

Home Compliance ▾

- Enter Order Details
- Enter Order Compliance
- Reports

To feed order compliance, click on 'Enter Order Compliance' menu.

List of Orders in Pending for Compliance status

SrNo	Case No	Case Year	Order
1	101	2023	2023-I

List of orders in pending for compliance will be populated as shown above.
Click on 'Case No'.

Order Directives

SrNo	Directive	To be complied by date	Actual Complied Date	Compliance Remarks	Action
1	Directive 1	2023-10-01			
2	Directive 2	2023-10-02			

Click on 'Edit' icon available under 'Action'.

Have you appealed in court?*:

Actual Compliance Date*:

Financial Impact:

Compliance Remarks*:

UPDATE

Enter the order compliance details.

Case 1: Not appealed in court

Have you appealed in court?*: No

Actual Compliance Date*: 01-10-2023

Financial Impact: 0

Compliance Remarks*: Test Remarks

UPDATE

Click on 'UPDATE' button to save compliance details.

SrNo	Directive	To be complied by date	Actual Complied Date	Compliance Remarks	Action
1	Directive 1	2023-10-01	2023-10-01	Test Remarks	
2	Directive 2	2023-10-02			



User can view compliance details by clicking 'View' icon.

Case 2: Appealed in court

Have you appealed in court?*: Yes

WP No*: 2023 WP1234

WP Date*: 04-10-2023

Grounds of Appeal*: Test

Whether Resolved?*: No

Stay Status*: No

Actual Compliance Date*: 06-10-2023

Financial Impact: 100.50

Compliance Remarks*: Test Remarks

3. Reports

- ✎ Enter Order Details
- ✎ Enter Order Compliance
- ☰ Reports

Click on 'Reports' menu to download order compliance reports.

Order Compliance Reports

- 1. List of pending for compliance orders.
- 2. List of complied orders.

GO

Tick the report checkbox and click on 'GO' button.

Order Compliance flow for- OMBUDSMAN Orders

1. Order Details Entry

[Home](#) [Compliance](#) ▾

Ombudsman Order

Ver 2.1.12

- ✎ Enter Order Details
- ✎ Enter Order Compliance
- ☰ Reports

To feed order details, click on 'Enter Order Details' menu.

Order Details Entry

Authority Name:	OMBUDSMAN ▾
Representation Year*:	2023 ▾
Representation Number*:	305
CGRF Case ID*:	2023070004
Order Date*:	01-09-2023 📅
Upload Order Copy*:	<input type="button" value="Choose File"/> Order Copy.pdf <small>Note: Please upload only PDF document file. File Size should not be more than 5 MB.</small>
Particulars about the Order*:	<input type="text" value="Test"/>

Select 'Representation Year', enter 'Representation Number', enter 'Case ID', select 'Order Date', upload 'Order Copy' and enter 'Particulars about the Order' as shown above.

Note: Enter numeric value in 'Representation Number' field.

Order Directives

SrNo	Directive	Compliance Target Date
1	<input type="text" value="Directive 1"/>	01-10-2023 📅
2	<input type="text" value="Directive 2"/>	02-10-2023 📅 🗑️

Enter 'Order Directives' as shown above. To add more than one directive, click on 'Add Directive Button'. User can delete the 'Directive' by clicking delete icon. Now click on 'SUBMIT' button to save order details.

2. Order Compliance

[Home](#) [Compliance](#) ▾

Ombudsman Order

Ver 2.1.12

-  Enter Order Details
-  Enter Order Compliance
-  Reports

To feed order compliance, click on 'Enter Order Compliance' menu.

List of Orders in Pending for Compliance status

SrNo	Case No	Case Year	Order Date
1	101	2023	2023-09-01

List of orders in pending for compliance will be populated as shown above.
Click on 'Case No'.

Order Directives

SrNo	Directive	To be complied by date	Actual Complied Date	Compliance Remarks	Action
1	Directive 1	2023-10-01			 
2	Directive 2	2023-10-02			

Click on 'Edit' icon available under 'Action'.

Have you appealed in court?*:

Actual Compliance Date*:

Financial Impact:

Compliance Remarks*:

UPDATE

Enter the order compliance details.

Case 1: Not appealed in court

Have you appealed in court?*: No

Actual Compliance Date*: 01-10-2023

Financial Impact: 0

Compliance Remarks*: Test Remarks

UPDATE

Click on 'UPDATE' button to save compliance details.

SrNo	Directive	To be complied by date	Actual Complied Date	Compliance Remarks	Action
1	Directive 1	2023-10-01	2023-10-01	Test Remarks	
2	Directive 2	2023-10-02			



User can view compliance details by clicking 'View' icon.

Case 2: Appealed in court

Have you appealed in court?*: Yes

WP No*: 2023 WP1234

WP Date*: 04-10-2023

Grounds of Appeal*: Test

Whether Resolved?*: No

Stay Status*: No

Actual Compliance Date*: 06-10-2023

Financial Impact: 100.50

Compliance Remarks*: Test Remarks

3. Reports

Home Compliance ▾

Ombudsman Order

Ver 2.1.12

- ✎ Enter Order Details
- ✎ Enter Order Compliance
- ☰ Reports

Click on 'Reports' menu to download order compliance reports.

Order Compliance Reports

- 1. List of pending for compliance orders.
- 2. List of complied orders.

GO

Tick the report checkbox and click on 'GO' button.